

**HSC Application Development Web / Internal Communications Support - Proposed Functions Roles**  
2/08/2007

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	<b>HSC Application Support &amp; Web / Internal Communications Support - Proposed Functions &amp; Roles</b>														
2	<b>* Indicates New Position, Indicates time-limited Project Roles</b>	<b>*Application Support</b>	<b>Project Management Support</b>	<b>* HSC Web &amp; Internal Communications</b>	<b>Project Management</b>	<b>Business Analyst</b>	<b>Process Engineering</b>	<b>* Application Developer/ DBA</b>	<b>Programing</b>	<b>Security</b>	<b>Information Management Team</b>	<b>Systems Administration Team</b>	<b>Customer Support Team</b>	<b>IT Training Team</b>	<b>HSC News &amp; Communications Team</b>
3	<b>Function</b>														
4	<b>Leadership &amp; Management</b>	X													
5	Planning & Project Management	X	X	X	X			X							X
6	Project Plans	X	X	X	X	X	X	X							
7	Business Analysis	X	X	X	X	X	X	X		X	X				
8	Relationship Management	X	X	X	X	X	X								
9	Requirements Gathering & Analysis	X	X	X	X	X	X	X		X	X				X
10	Create Specifications	X	X	X	X	X	X	X		X					
11	<b>Design &amp; Development</b>	X	X	X	X			X	X		X				
12	Architectural Analysis & Design	X	X	X	X	X	X	X		X					
13	Authentication & Authorization	X									X		X		
14	Websites Design	X	X	X	X				X						
15	Graphics Design			X											
16	Data Modeling	X	X		X	X	X	X			X				
17	Database Design & Development	X	X		X			X			X				
18	Report Creation	X		X		X		X			X				
19	Interface Design	X		X				X	X						
20	Application Design & Development	X	X		X	X	X	X			X				
21	<b>Implementation</b>	X													
22	Infrastructure Readiness	X								X		X			
23	Staging	X	X		X										
24	Installation	X						X							
25	Usage Plan	X	X	X	X										
26	Testing	X	X	X	X			X							
27	Deployment	X		X				X	X						
28	Website Content Creation & Programming	X		X					X						X
29	End-User & IT Staff Training	X		X										X	

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30	Customer Support-Trouble Shooting/Help Desk	X		X				X					X		
31	<b>Ongoing Operations/Maintenance</b>														
32	Maintenance-Websites Content Management			X					X						X
33	Maintenance-Database Administration							X			X				
34	Maintenance-Hosting (Applications & Websites)							X				X			
35	Maintenance-Server Certificates											X			
36	Maintenance-Application Hosting							X				X			
37	Maintenance-Database Hosting							X				X			
38	<b>Internal Communications</b>		X	X	X				X						X